

# PA-ELR:

Constructing an Enterprise-Level Electronic Laboratory Reporting System

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## Agenda



Overview – Legacy ELR vs. PA-ELR

**Project Documentation** 

Developing an HL7 Guide

Relationship Building

Collaboration

**Summary** 

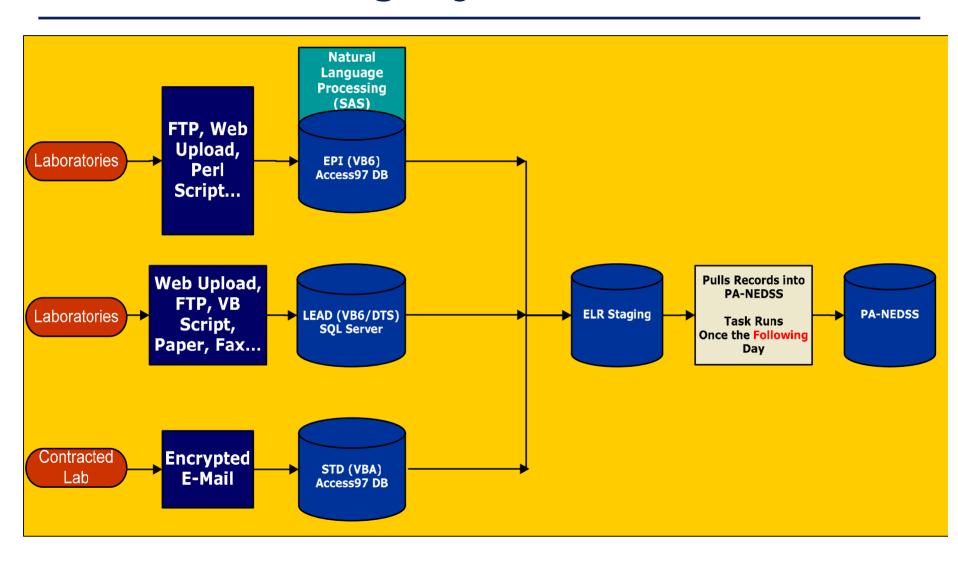
#### DE**PA**RTMENT OF HEALTH

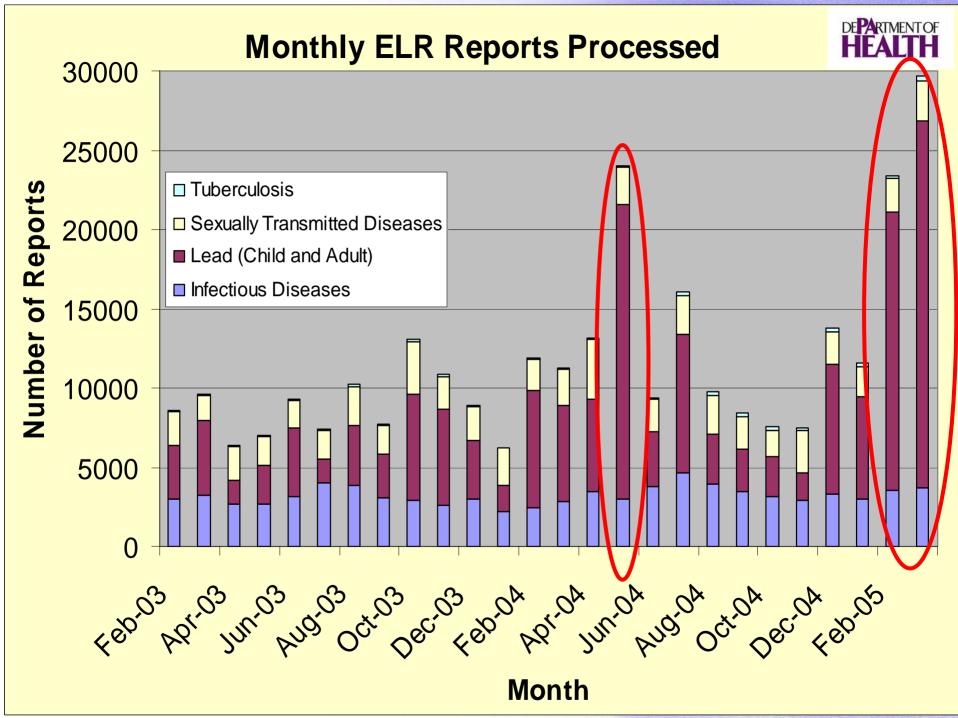
## Overview - Legacy ELR Problems

- Support of Silo Applications
- Managing Automated & Manual Components
  - web upload, FTP, VB Scripts, Perl Scripts
- Lack of Scalability of Application
- Messages Missing Critical Data Elements
- Various Message Formats
  - HL7 2.1 , 2.2 , 2.3.Z
  - Comma delimited files
  - Paper reports
- Processing Time Lag (1 day minimum)
- Inconsistent Security

#### DE**PA**RIMENT OF HEALTH

## Overview - Legacy ELR Workflow





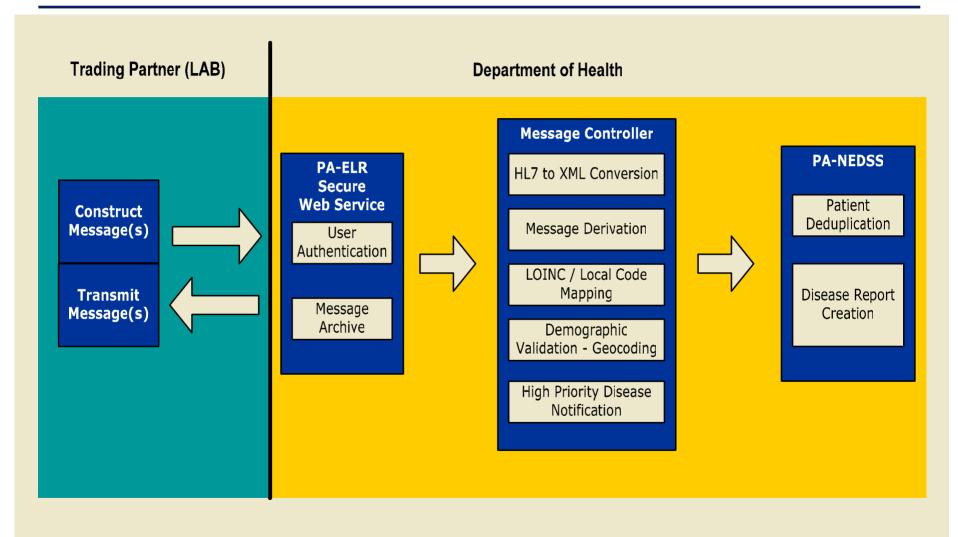
#### Overview – PA-ELR Goals

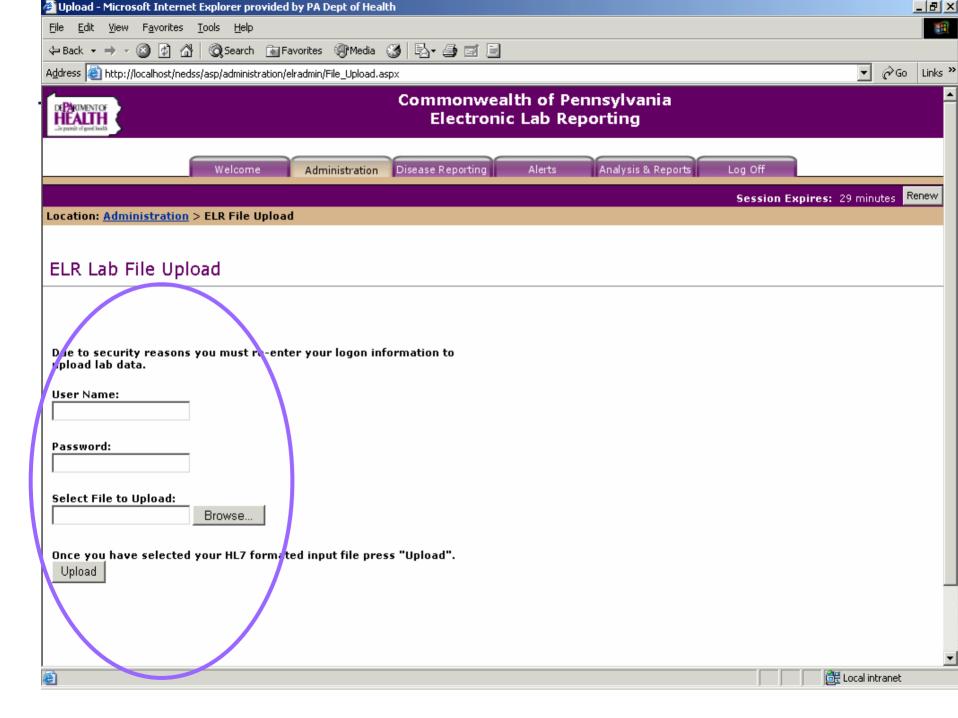


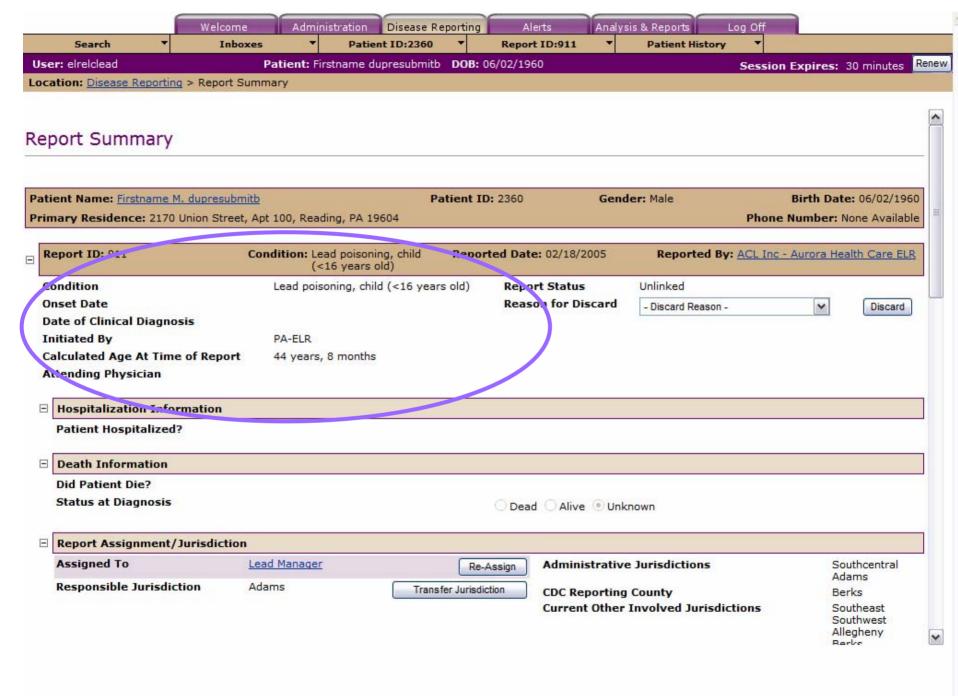
- Only One (1) Application to Support
- Reduce Reporting Cycle Times (10seconds)
- PHIN Standard Coding Schemes / Protocols
  - Use of LOINC / SNOMED
  - HL7 Messaging, Code Tables
- Message Quality Feedback to Labs
- Single Security Model PA-NEDSS Portal
  - Data signing using digital certificates
- Minimal Client Footprint (Web Services)
- Scalability Receive All DOH ELR Messages

#### Overview - PA-ELR Workflow









## Project Documentation



- As-Is Analysis
- To-Be Design
- Evaluation of Various Products
  - Tools Assessment Document
- Product / Technology Recommendation
  - Cost Considerations
  - Overall Conclusion and Recommendation

## Legacy ELR As-Is Analysis



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- Business Purpose
- Process / Workflow Description
- Stakeholders Involved in the Process
- Technologies and Software Involved
- Historic ELR Volumes
- Issues with the Legacy Process

Name	Issue					
EPI_TRANSPORT_01	The DTS process from the BOL database in the past, has not delivered data on time. The CDESS application assumes that the nightly DTS has been preformed correctly. There is no automated monitoring process to determine if this data has been transferred in a timely manner to the BOL staging database.					
EPI_TRANSPORT_02	The Lab data must be taken from the Lab system. This should be an automated process where the Lab delivers this data to PADOH.					
EPI_TRANSPORT_03	Security Issue - No data is transmitted over secure communication methods between business partners and the PADOH. Data contained on PADOH network drives have only user access to the folders restricted. But data containing patient identifiable information is not encrypted on the disk drives contained in both flat files and database files.					

### To-Be Design



- Project Goals / Objectives
- Critical Success Factors
- Develop Requirements from As-Is Issues
- Define Major Processes



#### 4.2.1 Business Purpose

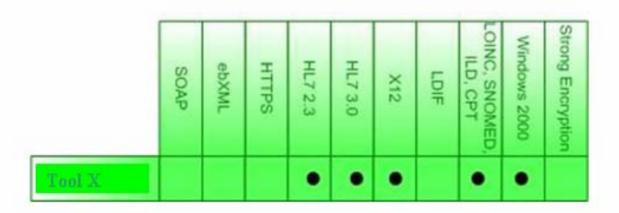
The purpose of the Trading Partner Negotiation process is to:

- ELR Trading Partner makes request to send ELR reports to DOH
- DOH Approves ELR Request
- Setup the terms of the minimal trading relationship between the DOH and the ELR Trading Partner.
- Determine the content and data quality standards of the ELR messages to be reported to the DOH.

### Tools (Product) Assessment



#### **CDC** Requirements



- Possible Questions to be Answered
  - Meets PHIN, ??-NEDSS, & State requirements?
  - Learning curve for the tool and training costs?
  - Quality of technical support ?
  - Credibility of vendor, partners and customer base?
  - Market share of product and vendor?

#### Solution – TCO & Recommendation

- Conclusions
  - –Total Cost of Ownership (TCO)
    - ➤ Software License and Maintenance Fees
    - ➤ Hardware Costs
    - ➤ Consulting and/or State Staffing Costs
  - -Short List of Solutions and Final Recommendation

Acquisition	Qty	 Unit Price	Freq	cost
Tool Enterprise Version	1	\$ 50,000.00	1	\$ 50,000.00
Database cost	1	\$ 6,000.00	1	\$ 6,000.00
Required Software	3	\$ 14,484.00	1	\$ 43,452.00
Production Licenses	1	\$ 33,000.00	1	\$ 33,000.00
Development Licenses	3	\$ 5,000.00	5	\$ 75,000.00
Annual Support Costs	1	\$ 4,000.00	5	\$ 20,000.00
Consulting Costs	1	\$ 250.00	40	\$ 10,000.00
				\$ 237,452.00

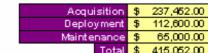
Deployment	Qty	Ų	Jnit Price	Freq	cost
Server Hardware	3	\$	6,200.00	1	\$ 18,600.00
Development	1	\$	47,000.00	1	\$ 47,000.00
Configuration	1	\$	47,000.00	1	\$ 47,000.00
					440 000 00

Maintenance	Qty	Unit Price	Freq	cost
Administration	1	\$ 65,000.00	1	\$ 65,000.00
				\$ 65,000.00

Develop ment	R	hrs/wk	PP	wks	DF	hrs	5	nit price	ωst
Tool Overhead	В	37.5	2	4	1	300	\$	25.00	\$ 7,500.00
Custom WS	В	37.5	2	4	1	300	\$	25.00	\$ 7,500.00
Custom WS	С	40	1	4	1	160	\$	200.00	\$ 32,000.00
		0	0	4	0	0	\$		\$
									\$ 47,000.00

Configuration	R	hrs/wk	PP	wks	DF	hrs	ur	it price	∞st
Tool Config	С	40	1	4	1	160	\$	200.00	\$ 32,000.00
Additonal Setup	В	37.5	2	4	2	600	\$	25.00	\$ 15,000.00
		0	0	4	0	0	\$		\$ -
		0	0	4	0	0	\$	-	\$ -
									\$ 47,000.00

Ad ministration	R	hrs/wk	PP	wks	DF	hrs	uni	it price		∞st
App Admin.	В	10	1	260	1	2600	\$	25.00	\$ 6:	5,000.00
		10	0	260	0	0	\$	-	\$	-
		10	0	260	0	0	\$		\$	
		10	0	260	0	0	\$	-	\$	
									\$ 6	5.000.00





#### Developing a PA HL7 Guide



- Starting Point → PHIN HL7 v2.3.1 Guideline
- HL7; The Open-Ended "Beast"!
- PA-NEDSS Required Core Data Elements
- LOINC, SNOMED, Local Codes
- Program Area (e.g. IDE, STD, Lead...)
- A "Living" Document

## Relationship Building - Public Health

- Program Area Staff Buy-In
- State Laboratory Licensing Entity
  - Pennsylvania Bureau of Laboratories
- Municipal and County Health Departments
  - -Philadelphia Public Health Department
  - -Allegheny (Pittsburgh) County Health Department



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#### Relationship Building – Labs



- Laboratory Surveys
- Identify Trading Partners / Willing Pilots
  - National and Regional Labs
  - Large Hospital Based Labs
- Eligibility & Prioritization
- Trading Partner On-boarding Process

Fask Name	Duration	Start	Finish I	July	September	November	January
∃ LAB1	131 days	Mon 8/9/04	Mon 2/7/05	-	Coptombol	TAGTOMBO	our radir y
Developing	75 days	Mon 8/9/04	Fri 11/19/04	<b> </b>		<del>+ -</del>	
⊡ Testing	48 days	Mon 11/22/04	Thu 1/27/05			_	_
Testing Kickoff Meeting	0 days	Mon 11/22/04	Mon 11/22/04			♦ 11/22	
Testing Start Date	0 days	Mon 12/6/04	Mon 12/6/04			♠ 12/l	•
Acceptance Test Start Date	0 days	Mon 12/27/04	Mon 12/27/04			•	12/27
Acceptance Test Completion Date	0 days	Thu 1/27/05	Thu 1/27/05				<b>♦</b> 1
☐ Deploying	5 days	Fri 1/28/05	Fri 2/4/05				₩
Go-Live Communications	0 days	Fri 1/28/05	Fri 1/28/05				<b>♦</b> 1
Go-Live Date	0 days	Fri 2/4/05	Fri 2/4/05				•
☐ Reviewing	1 day	Mon 2/7/05	Mon 2/7/05				T
On-Boarding Close	1 day	Mon 2/7/05	Mon 2/7/05				I

#### Relationship Building – Labs [cont'd]

- Develop Communications
  - Email
  - Conference calls
  - Public web site
- Planning for Future Trading Partners
  - Maintain Labs in the On-Boarding Queue

Post Deployment - Feedback from the Labs



#### Collaboration

- Sharing Why "Reinvent the Wheel"?
  - Similar development technology
    - > PADOH & Ohio Department of Health
  - Lessons learned and best practices
    - ➤ NAPHIT (National Association of Public Health IT)
- Building Standardization What a Concept!?
  - CDC Data Standards Work Group





Thank You

&

May the

"ELR Force"

be with You!!!

